

PATIENT'S RIGHTS

The rights of the patient(s) at the center include, but are not limited to the right to:

1. Exercise these rights without regard to sex, cultural, economic, educational, or religious background or the source of payment for your care.
2. Considerate and respectful care.
3. Knowledge of the name of the physician who has primary responsibility for coordinating your care and the names and the professional relationships of other physicians who will see you.
4. Receive information from your physician about your illness, your course of treatment, and your prospects for recovery in terms that you can understand.
5. Receive as much information about any proposed treatment or procedure as you may need in order to give informed consent or to refuse this course of treatment. Except in emergencies, this information shall include a description of the procedure or treatment, the medically significant risks involved in this treatment, alternate courses or treatment or non-treatment, the risks involved in each, to know the name of the person who will carry out the procedure and treatment and the right to obtain a second opinion.
6. Participate actively in decisions regarding your medical care. To the extent permitted by law, this includes the right to refuse treatment.
7. Full consideration of privacy concerning your medical program. Case discussion, consultation, examination and treatment are confidential and should be conducted discreetly. You have the right to be advised as to the reason for the presence of any individual.
8. Confidential treatment of all communications and records pertaining to your care and your stay at our center. Your written permission shall be obtained before your medical records can be made available to anyone not directly concerned with your care.
9. Reasonable responses to any reasonable requests you make for service and timely complaint resolution.
10. Leave the center even against the advice of your physicians.
11. Reasonable continuity of care and to know in advance the time and location of appointment as well as the physician providing the care.
12. Be advised if the center/personal physician proposed to engage in or perform human experimentation affecting your care or treatment. The patient has the right to refuse to participate in such research projects.
13. Be informed by your physician or a delegate of your physician of your continuing health care requirements following your discharge from the center.
14. Examine and receive an explanation of your bill regardless of source of payment.
15. Know which center rules and policies apply to your conduct as a patient.
16. Have all patients' rights apply to the person who may have illegal responsibility to make decisions regarding medical care on behalf of the patient.
17. Have any communication barrier addressed to enable effective communication with caregivers.
18. Designate visitors of your choosing, whether or not the visitor is related by blood, marriage, unless:
 - a. No visitors are allowed according to physician order or center policy.
 - b. The center reasonably determines the presence of a particular visitor would endanger the health or safety of a patient, a member of the staff or other visitor to the center, or would significantly disrupt the operations of the center.